

ECI Publishes 2017 Sustainability Report: *The Future is ELASTIC*

Getting ready for a 5G world means being ELASTIC, efficient, engaging and ethical. ECI's seventh annual report demonstrates progress on all fronts

Petach Tikva, Israel – August 15, 2018 – ECI®, a global provider of ELASTIC Network® solutions for service providers, critical infrastructures and data center operators, today released its 2017 Sustainability Report, *The Future is Elastic*. This is ECI's seventh annual sustainability report, written in accordance with the Global Reporting Initiative (GRI) Standards, Core Option. The report outlines how ECI supports and delivers sustainable, innovative solutions and outstanding customer service, while operating responsibly and in support of the U.N.'s Sustainable Development Goals (SDGs).

In 2017, ECI made significant advances in delivering innovative ELASTIC solutions for its customers, enabling them to not only manage their networks with greater agility and speed, but to better meet customer demands by offering new and enhanced services, faster speeds and more exciting service bundles to drive new revenues. For consumers, it means delivering reliable, ubiquitous connectivity, creating new possibilities that enable a greater portion of society to leverage and benefit from advanced technologies the digital world has to offer.

As ECI continues to improve and expand its offerings through current technology, the promise of a new dimension in connectivity through 5G is now much closer to reality. To realize its full potential, 5G needs to be ELASTIC as it is not simply a continuation of 4G – it's disruptive, requiring a step change in how networks, systems and capacities are set up and supported. ECI's latest report includes its approach and perspectives on how to get ready for an ELASTIC 5G world.

"There is no doubt technology is an enabler of a more sustainable world and a platform for transformation in almost every aspect of work and life. At ECI, our focus is on innovation that serves customers today while offering ELASTIC possibilities for the future. This has earned us tremendous recognition as a leader in our industry," said Darryl Edwards, CEO and President of ECI. "But it's not only about innovation. Sustainability means operating ethically, caring for our people and for the environment while supporting our communities. We are pleased to share evidence of our continued progress in 2017 and plan to maintain the pace as we advance towards an ELASTIC future."

Data highlights from the ECI 2017 report:

- **89 percent** of customers confirmed they were satisfied or very satisfied with the measures ECI had taken to meet their needs
- Achieved **46 percent** reduction in absolute energy consumption and **39 percent** reduction in absolute greenhouse gas emissions since 2011, even with ECI's significant business growth in recent years
- Women represent **19 percent** of total managers
- Over **45,000 hours** invested in ECI employee training
- **4,566** volunteer hours spent in the community by ECI employees
- Achieved ECI's three-year **TL9000 Quality Index target**, surpassing average industry scores
- **Gold ranking** "advanced level" score in EcoVadis 2017 CSR Rating
- **Platinum Plus** in the annual Business for Social Responsibility ("Maala") ranking in Israel – the highest possible ranking for the ninth consecutive year



For more information about ECI's sustainability and corporate responsibility initiatives, please visit: <http://www.ecitele.com/corporate-responsibility/>. For the full sustainability report, [click here](#).

ABOUT ECI

ECI is a global provider of ELASTIC network solutions to CSPs, critical infrastructures as well as data center operators. Along with its long-standing, industry-proven packet-optical transport, ECI offers a variety of SDN/NFV applications, end-to-end network management, a comprehensive cybersecurity solution, and a range of professional services. ECI's ELASTIC solutions ensure open, future-proof, and secure communications. With ECI, customers have the luxury of choosing a network that can be tailor-made to their needs today while being flexible enough to evolve with the changing needs of tomorrow.

For more information visit www.ecitele.com.

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